

First time non studio-registered students may be required to sign an Accident/Liability Waiver Form. Refusal to sign this waiver will result in your services not being completed until the waiver is signed.

Cancellation Policy

We require 72 hours notice for cancellation of your scheduled private lesson to allow rescheduling. Cancellations with less than 48 hours of your scheduled private lesson are NOT allowed to re-schedule.

If you have booked your private lesson with less that 24 hours between your booking time and scheduled private lesson, rescheduling for that cancelled lesson is not offered.

Private lessons booked with less than 4 hours of time between when the booking was made, and when the booking was scheduled to take place are not subject to this policy.

Please note that cancellations can only be made by texting 678-764-3909 or calling Kyle Kahn Studios. We DO NOT accept cancellations by email.

Rescheduling a private lesson is subject to availability.

Late Arrivals

If you think you may be late for your lesson, please call/text the studio and let us know. If the studio has not been notified within 10mins of your lesson's start time, it may be given away or cancelled. If you show up late for your lesson your lesson will be altered to fit the remaining time. You will not be allowed to go over your time booked. If you are late to your lesson, you will still be responsible for the full amount of the lessons booked. Rescheduling will not be offered.

No Shows

If you do not show for your scheduled lesson without going through the proper cancellation and reschedule procedure, you will not be allowed to reschedule. No refunds or credits given on private lessons.

Parent Viewing/Involvement

We politely ask parents NOT to sit in on the private lessons without the teacher's permission. The private lesson time starts at the time you booked. Conversation between parent and teacher can take away from lesson time. Lessons will not be extended past the booked time unless more time is booked. Filming of private lessons is strictly prohibited unless permission from the teacher is obtained. Videos/Photos are not allowed for public posting/viewing unless written permission is obtained from Kyle Kahn Studios.

